



Seize the day
EXCELLENCE. RESILIENCE. INCLUSION.

Connaught School for Girls
Dyers Hall Road
Leytonstone
London E11 4AE
☎ 020 8539 3029
✉ school@connaught.waltham.sch.uk
🌐 www.connaught-school.co.uk

Headteacher: Mr Alexander Silk, MA

Dear Parent/Carer

Welcome to Arbor!

Connaught School for Girls is now using the Parent Portal and Parent App, and has set up an account for you.

To finish creating your account you just need to set a password. Your username is the email address we've sent this email to.

Go to <https://login.arbor.sc> and click **Forgot your password? to finish setting up your account.**

If you have any queries please contact the school office after the Easter Break, where we will be happy to support you

Please be reminded that we no longer use Parentpay and from Tuesday 22nd April 2025 all school trip and payments will need to be made through Arbor

The Parent App can be downloaded from either the Playstore on android phones or the Apple Store on iPhones.

Kind Regards

Connaught School for Girls



We're using Arbor's free Parent Portal and Parent App

We've chosen Arbor to help us manage our school.

Arbor is a simple, smart and cloud-based MIS (Management Information System), which helps us work faster, smarter and more collaboratively as a school. The Parent App and Parent Portal mean we can keep you informed about your child's life at school in a much more accessible way. Log into Arbor to see and update your child's information, get live updates and make payments or bookings on the go!

The Parent Portal works on Google Chrome (computer or laptop) and you can download the Parent App from the App Store or Google Play Store on your phone (Android 5.0; iOS 10.0 and upwards).

How to get started

1. Wait for your welcome email from us telling you Arbor is ready - you won't be able to log in before
2. Click the link in your welcome email to set up your password
3. Go to the App or Google Play Store on your phone and search 'Arbor'
4. Click 'Install' on Android or 'Get' on iPhone then open the App
5. Enter your email, select the school, then enter your password
6. Accept the Terms & Conditions and enter your child's birthday

The Sunnyville School of Magic
W10 5BN, London, GBR

Enter your password

Log in

Forgotten password?

Need help using Arbor?

Contact the school office if you have questions about Arbor, the App or Parent Portal. Tell us the type and model of your phone, e.g. an iPhone SE, and include screenshots or screen recordings.

To safeguard student data in line with General Data Protection Regulations (GDPR), Arbor only works directly with schools.

Some tips to try:

1. Ensure your username is the email address you use for Arbor. Ask us to **check the email address** linked to your account.
2. **Reset your password** from the login page, or ask us to do this.
3. If the login email was sent to you more than 96 hours ago, the **password link will have expired**. Ask us to send it again.
4. Ask the school office to check that your email address has not been used twice - e.g. on another guardian or child's profile.
5. **Enter the birthday** of one of your children to log in.
6. Only relatives who are **Primary Guardians** of a child can access the Arbor App. Ask us to check you can access Arbor.

